

Representative Cliff Stearns
U.S. House Of Representatives
2370 Rayburn House Office Building
Washington, D.C. 20515

Dear Congressman Stearns,

I urge you to support the continued availability of cell phone signal boosters to the general public, an issue that I have just learned is currently under review by the Federal Communications Commission. I believe that all cell phone subscribers who pay for cellular service should be allowed to use signal amplification techniques and devices to ensure that their service is reliable and that they have access to the most economical provider. There are areas of our district with low signals where these products are relied upon for service. Because wireless networks have been unable to provide reliable service, my device is essential to me.

I am an anesthesiologist at the University of Florida that relies on my signal booster while on call. After initiating my service, I experienced many missed and dropped calls. I inquired about my lack of service and was informed that I lived in a so-called "gap-zone" (yup, they actually have a name for it!) and did not have service inside my home without the boosting equipment. Sprint-Nextel was generous enough to listen to my appeal and provided me with the amplification system. I am now able to use my cell phone anywhere in my home and the hospital staff can be confident that I will receive their call at any time.

The commercial signal booster I have has been completely reliable in my home. My cell booster does not hurt the carriers and enables me to respond quickly to calls from the hospital, or anywhere, when needed.

Guaranteed comprehensive tower coverage would be necessary for me to have similar service to what I now experience. If the concern over the booster's interfering with other devices is the major worry, improved standards to reduce or eliminate it would seem a more logical solution. Thank you for your time and consideration.

Sincerely,

Dietrich Gravenstein, MD 1529 SW 115th St

Gainesville, FL 32607

8. 102.

I urge you to support the use of cell
Phone Signal busters that is currently une
review by the federal communications commission
wireless networks have been unable to prov
reliable service which is why these devices
are essential. People id areas with Low
- Signals such as parts of our district reli
Being a owner of a mobile electronics Retai
Store, Apallo communications, 4322 W Marther
Glendale, AZ 85301, I hear all Kinds of
stories about cell phone's. The one's I
would like to tell you about. The people
who have no land line and are elderly
They need the amplifiers so the cell phon
work irside. That's where a 3 watt amplifier.
is needed Also the Prospectors, Jeepers,
RVer'S campers all need extra boost of signa
out in the wilderness, The cell cites are not
being harned because of the automatic
Shutdown in the amplifier, when it gets.
close to a cell cite.
Please vote For cell phone signa
1-active voice con cell phone signa
Sincerely Real Abile
Sincerely, harff whit

From: Randy Merchant

Apollo (ommunications
4322 N. Northern
Glandale, AZ 85301

623-931-1025

Dear Senator Durbin,

I urge you to support the use of cell phone signal boosters that is currently under review by the Federal Communications Commission. Wireless networks have been unable to provide reliable service which is why these devices are essential. People in areas with low signals such as parts of our district rely on these products.

For instance, I recently installed a cell booster for patients at the University of Illinois, Chicago Medical center. There, very ill patients are treated with new medications in hopes of improving their quality of life. They and their families had zero cellular service while receiving their long treatments. The center asked me if I can do something to enable these people to use their personal phones. I installed a booster with a donor antenna located on the dock rooftop. I brought the line into the medical center and was able to boost signal which now allows patients, family, and staff to have superior cell service from their providers.

High-quality signal boosters are reliable and do not interfere with wireless networks. My cell booster made by Wilson Electronics does not hurt the carriers and enables University of Illinois, Chicago Medical Center patients to respond to calls from their hospital beds when needed.

New standards to eliminate inference from boosters would be the ideal solution. This way people can have boosters and wireless networks will not be harmed. People should be allowed to buy affordable and reliable products to enhance their signal. Thank you for taking these points into consideration.

Sincerely,

Michael Hall Bold Tech Services Inc. 11256 S. Bell Ave Chicago, IL 60643 (773) 913-3777



115 Wall Street Valhalla, NY 10595 Tel 914-449-2003 Fax 734-592-2739

Dear Representative,

We maintain business and personal cell phones through AT&T and Verizon in the Trì-State (NY, NJ, CT) despite being just outside a major metropolitan area cell phone service is scarce to non existent in many areas due to geography and lack of cell phone towers. Until recently our clients and families had difficult time reaching us while we where working. We recently installed the Wilson Electronics cell phone amplifier system in our cars and trucks and immediately improved our cell phone reception to the point where we could continue to operate our business from the field and stay in touch with our loved ones.

We made a significant investment in the amplification system from Wilson because the both Verizon and AT&T have been unable to provide adequate service to our area. To put Verizon or AT&T in sole control of the amplification not only continues the monopoly but also rewards them for the inadequate service they provide to begin with.

Signal Boosters are a necessary part of our business. Keep affordable cell phone booster available to everyone....don't reward the major cell phone companies by giving them control of the booster market especially since they created the problem in the first place with their poor performance.

Poor cell phone coverage hurts small businesses and consumers alike!

David Wohst

Sincerely.

President, Ipower Systems

Senator John Thune
United States Senate SR-493
Washington, DC 20510

Dear Senator Thune,

The use of signal boosters is needed for many people on wireless networks. Rural areas of the state and those with poor service inside buildings should be able to buy reliable boosters sch as the ones provided by Wilson Electronics.

I own Your Wireless Store in Yankton SD. We have many people out by the lake camping and people that live in NE Nebraska that would not have cell service if they could not use antennas or boosters. There are not nearly enough towers in the state of SD to cover the area that people are in that need cell service. Also, boosters help farmers in metal machine sheds and Quonsets where service is weak because of the metal impeding the signal.

The use of boosters under review by the Federal Communications Commission is a very important . People should be able to buy boosters to make their cell phones work in dead zones and area with low signal.

Wilson's products have built-in technology that does not interfere with wireless networks. Regulating all boosters to match these standards would be in the best interest of people and the carriers. Thank you for taking these points into consideration.

Sincerely,

Becky Leapley

Your Wireless Store

2503 Fox Run Prkwy Suite #3

Yankton, SD 57078

phone # (605)664-2355

fax # (605)260-2355



Boldon Medical Electronic Services Inc.

P.O. Box 461 Rison, Arkansas 71665 870-329-1318 OR 870-3257618

Dear Representative:

I would like to ask you to support the use of cell phone signal boosters. I have to use a signal booster at my home and business with out the use of a signal booster for my community and me we would not have any cell phone service. This would be a safety problem for all of us.

I service medical equipment through out south Arkansas the cell phone coverage is not at all usable with out a signal booster. It is the only way that I can do business for Medical centers, Physician surgery centers and clinics.

Thank you

James O. Boldon II

Dear Representative,

I strongly ask you to support us in the use of mobile phone signal boosters, in which is currently under review by the Federal Communications Commission. Mobile networks have been unable to provide consistent service in my area, which is why these devices are essential. Customers in areas with low signals in my area have to rely on these products.

I am the president of INtech SYSTEMS in Fort Worth, TX and I service customers in the entire metroplex. I've installed these products in a number of applications and without the use of them, customers would not be able to function their business properly.

Making my customer's mobile phones work in the areas with low signal reception is important to my business and the customer. Many of the customers that I service use these devices to run their business such as myself. Wilson makes one of the best boosters that I have ever used. Please don't let the poor standards of other manufacturers determine the future of a great American company.

I feel new standards to eliminate interference from boosters would be the best solution, and allow us to buy products that work correctly, in order to provide systems to make my customer's mobile phones work. This way, people can have these boosters and the mobile networks will not be harmed.

People should be allowed to buy affordable and reliable products to enhance their signal. I want to thank you for the consideration of my view on this matter.

Sincerely,

Michael Barraque

INtech SYSTEMS

9001 Morton Hill Lane

Haslet, TX 76052

817.253.5915



January 19, 2010

To Whom It May Concern:

As the Chief Information Officer for UT Medicine-San Antonio, I am regularly faced with significant challenges related to technology issues. Upon completion of our new state-of-the-art 250,000 sq ft. ambulatory center, I received numerous complaints about inadequate in-building cell phone reception. Staff and patients were unable to use their cell phones in many areas, particularly on the lower floors and elevators. More importantly, this rapidly became a patient safety matter due to the impact on our physicians being able to receive and make phone calls.

When I began looking for a solution, I was referred to CellTeks by another organization that recently used them to resolve similar in-building reception issues. It was apparent that Duane Roundtree of CellTeks was quite knowledgeable in cellular booster systems and he was able to answer all of our questions regarding cellular reception, booster system design, and installation.

UT Medicine engaged CellTeks to assess the situation and provide a recommended solution to resolve our issues. UT Medicine selected CellTeks based on their expertise and positive feedback we received from other clients. Throughout all phases of the project, Duane and his team displayed exceptional work ethic and professionalism and implemented a solution that enhanced cell phone reception for all major cell phone carriers. Since having the system installed, all of the complaints have ceased.

Sincerely,

Andrew Krecek

Andrew Krecek
CIO-UT Medicine

Dear Senator DeMint,

Signal boosters are needed for many people on wireless networks. Rural areas of the state and those with poor service inside building should have the option of purchasing a signal booster.

The use of boosters under review by the Federal Communications Commission is a very important discussion. However, wireless networks that do not have reliable service should not prevent people from buying signal boosters to make their cell phones work. Products that have built-in technology to avoid interference with wireless networks should be available for purchase.

Requiring certification of boosters to take bad ones off the market would be the best way to resolve the problem. Please do not take away the right to buy these necessary products!

Sincerely,

Allyson Portee

817 Chester Street

Columbia, SC 29201

Dear Congressman,

I am writing this to urge all parties involved not to eliminate or regulate the current use of cellular amplifiers. These amplifiers are essential for rural emergency responders and rural residents. There are many, many areas here in northern Arizona that is reliant on these tools.

Examples outside of standard residential use include rural fire departments where the radios will not keep them in touch with each other for dispatch and on scene emergency coordination. There are police departments on and off the Navajo reservation where it is not only a matter of safety for the people that they are there to protect and to serve, but also for their own safety. Many departments responsible for the forest safety and firefighting efforts have become more and more reliant on these during the fire season.

Lastly, and just as important is rural residents. There are many people "off the grid" that cannot afford to live in town and live in these areas, thus needing the cellular amplifiers. These people cannot be out of touch when they need emergency response, and should not be penalized because they cannot afford to live closer the current infrastructure.

It is short sighted to say the least to even consider taking this tool away from so many people whose safety will be the greatly compromised, and could ultimately lead to a disastrous result. Lets not wait for the I told you so moment, lets be smart and support these officers, fire fighters, and rural residents they way they deserve.

Thanks, John A. Thompson Niles Radio Communications Flagstaff, AZ

Dear Representative,

Cavalier County is located, as you are probably aware, in the NE corner of North Dakota. We are bordered on the north by Canada, as such we are consistently running into a lack of voice and data communications due to the proximity to Canada and the cross border issues with frequencies.

To address the issue of the holes that this causes in our voice and data communications, we have deployed many cellular signal boosters in our county response vehicles. Public Works vehicles, ambulances, fire trucks, and Sheriff's patrol vehicles and Search and Rescue. The signal boosters are life savers, they boost signal from no bars of service to a lifesaving one to three, allowing first responders to access lifesaving help, whether by voice or data.

As an example, we have numerous emergency calls in the area of the Pembina Gorge, which is approximately one fourth of our county. The area of the gorge most active in tourism is at the northern edge, many snow mobile and hiking trails exist in this area. One such incident is as follows; when a snowmobile went over the edge of the gorge, one of the party members went to the closest house to call 911. Cavalier and Pembina counties were dispatched to rescue the stranded snowmobiler. Upon arrival on scene, it was discovered that more assistance was needed, as when the snowmobile went over there was an additional passenger onboard, along with the difficulty in rescuing the driver who was 150 feet down the side of the gorge. Due to the terrain and proximity to Canada, there is no radio coverage in this area. Search and Rescue was able to contact the Public Safety Answering Point in Cavalier County, by cellular telephone, to dispatch more responders, including an additional ambulance and more rappelling equipment, through the cellular network. This was due to the fact that they had a Wilson Cellular Signal Booster. The outcome was much improved due to the communications capabilities that allowed for rapid response. The patients and responders were out of the -20 degree temperature and to the ambulances and response vehicles in a timeframe that saved them from frostbite, hypothermia or worse. All involved it the accident and rescue are fine today.

I believe, in the field of public safety, we work with technologies that are proprietary and have become expensive to own, and as such, have a duty to speak out when we see something that may cause this yet again. With the issue before the FCC right now, of cellular carrier companies being the only ones to sell/administer cellular signal boosters, I believe we may run into the same situation that has happened in the past with proprietary technology, it becomes cost prohibitive and life safety should not be decided on a cost factor, when this does happen, we look again to the Federal government, for grants and funding to aid us in the purchase of the items that we need to have to save lives, protect property and do our day to day jobs. This becomes a circle that simply keeps repeating. It is also my opinion, that when only a few companies have the capability to distribute a product, costs increase, many times without justification.

Pease consider urging the FCC to support the use of signal boosters, in our area they do save lives. The paragraph above is only one instance of many.

I thank you for taking the time to read through this, and would appreciate your support to keep reputable cellular signal booster companies, capable of continuing their support of rural areas. We use Wilson signal boosters, which as far as I am aware, have not caused any of the interference issues that are in question.

Regards,

Karen Kempert

Cavalier County

Emergency Manager/911 Systems Coordinator 701-256-3911 (M) 701-370-2087 901 Third St., Suite 6 Langdon, ND 58249 e-mail 1 kkempert@nd.gov e-mail 2 ccem@vzw.blackberry.net www.cavaliercountyem.com May 5, 2010

Dear Representative,

I urge you to support the use of cell phone signal boosters. Without reliable and inexpensive signal boosters we would not be able to conduct our business.

ScopeCraft, Inc. designs and builds large research telescopes. Our facilities are located in rural Utah where we enjoy clear dark skies for our telescope testing. Maintaining contact with our customers and suppliers is vital to our business.

We rely exclusively on our cell phone to maintain that contact. In the past we could only use our cell phone at a specific location on our property. We installed a Wilson Electronics signal booster/amplifier and have since enjoyed continuous contact with our local cell phone provider from anywhere at our facility, including in the telescope observatories.

It would be great if our cell phone provider could install a tower at our facility but this is obviously not feasible to do for one customer. With the Wilson system it is like having our own personal tower. We don't miss calls, we don't have to take voice mails because we are out of the range of our provider and best of all we don't need to go to our special location to retrieve voice mails that we then need to respond back to.

The availability of low cost, non-interfering cell phone signal boosters has made our business possible. I reiterate that these devices from independent suppliers provide a trouble free solution to our communication needs.

Sincerely,

Jerrold L. Foote President, ScopeCraft, Inc. 7475 E. Red Cliffs Dr. Kanab, UT 84741

To whom it may concern:

We at Spokane Wireless were approached by one of our distributors, Wilson Electronics, re: needing our support to get the word out to the general public concerning an FCC ruling to make amplifier certification for manufactures much stricter but safer for the networks and more reliable for end users. On the other hand; they are also considering just handing everything over to the carriers to decide who, and if, anyone can use an amplifier. A third possibility is to just ban signal boosters altogether. Behind one to these petitions is the CTIA group of cell phone carriers wanting complete control or ban of amplifiers/signal boosters, and behind another petition is Wilson Electronics and others including Spokane Wireless wanting stricter rules that would make all amplifiers network friendly and carriers happy while providing the necessary cell service to everyone's satisfaction.

Our stand, being a small business who has sold boosters and amplifiers to customers for over the past 11 years is this, to hand everything over to the carriers to decide who, and if, anyone can use an amplifier would be the worst resolution of all. I can see all the carriers setting a huge cost to whomever may need an amplifier and who will have access to purchase the amplifiers/boosters maybe only high end users. When the general public has been utilizing them for the past 11 years. Wilson Electronics is a non carrier based manufacturer of many systems to boost signal strength.

For instance we at Spokane Wireless have installed systems in the local hospitals which would handle all carriers not one specific one. What that means is that the person going to the emergency room will have a better chance of survival because the communications network is not biased to one carrier be it Verizon, At&T, Sprint or one of the many other carriers in our area. All of the carriers signal is being amplified thus making it easier to connect with the doctors that are in various areas of the hospital or out of town. Which brings me to vehicle signal boosters. Here we have many areas along the way from coast to coast which do not have the great of signal. There needs to be thought to all the professional drivers, elderly and teen drivers on the roads. And what a safety measure this means to them as well. If they break down or have some other sort of emergency and are in an area that typically has weak signal, a booster could mean the difference in life or death.

In closing I would hope that we could communicate to the general public the trouble which could lie ahead for us. We appreciate anything you can do. Help Wilson Electronics, Spokane Wireless and other small cellular phone stores across the country with keeping this product available to anyone at a fair price. Any comments or suggestions to help us would be greatly appreciated and can be e-mailed to spokanewireless.biz.

Thank you Mark & Michelle Boyer Spokane Wireless Inc Owners 520 North Foothills Dr. ste#100 Spokane, WA 509-489-4866 I've been in the newspaper business for 40 years.

I'm not easily scared.

I just thought I would give you an update and a final thanks for all your help.

We have moved back into our remodeled building, and our cell repeater equipment is working very well.

All employees and visitors, regardless of carrier, can get a good signal in our building -- throughout the building.

When we plugged your equipment in for the first time, I was getting three and four bars on my phone, which I seldom get outside.

Put me down as a pleased customer.

I'm sure our contractor and electrician will be buying some of your products as well.

Again, thank you for all your help

Clyde C. King, Jr.

President

Hartman Newspapers, L.P.

1914 Fourth Street

Rosenberg, Texas 77471

281.342.8691

April 14th, 2010

Dear Representative,

It concerns me that Congress is considering restricting use of wireless signal boosters. I am in the Maritime industry and spend much of my time in places with anemic cell signals. I depend on several Wilson cell boosters to magnify internet and phone signals to maintain contact with my wife and children.

The very fabric of my family depends on them. There are many here and elsewhere in situations similar to mine. We can scarcely afford at this tenuous juncture in our nation's political landscape, to undermine the strength of family unity. For some, it is our greatest asset. For others, it is all they have left.

Please consider the ramifications of these decisions with which you are faced and do not underestimate the magnitude of their importance.

Sincerely,

Brian Keelean Tug Bulwark Prince William Sound, Alaska

CBRE CB RICHARD ELLIS

601 NW Loop 410 Suite 420 San Antonio, TX 78216

210 253 6093 Tel 210 253 6032 Fax 210 247 8602 Cell

melinda.felts@cbre.com www.cbre.com

Melinda Felts, RPA Real Estate Manager

CB Richard Ellis, Inc. Asset Services

December 3, 2009

To Whom It May Concern:

As a real estate manager for a number of commercial properties I am regularly faced with the challenge of resolving facilities related issues. Recently I began receiving numerous complaints about poor in-building cell phone reception from tenants at Medical Plaza I. Office staff and patients were unable to use their cell phones at all in many areas, particularly on lower floors and elevators.

When I began looking for a solution I was referred to CellTeks by another local property management firm who had recently used them to resolve the same problem at one of their buildings.

It was readily apparent that Duane of CellTeks was very knowledgeable of cellular booster systems and he was able to answer any questions we had regarding cellular reception, booster system design, and installation.

What separated CellTeks from other companies I consulted is they are a local company who was able to provide an on-site demonstration of their system. I had proof that cell signal would be substantially improved before making a commitment to buy.

Since having the system installed complaints have ceased. The first tenant I received feedback from had this to say:

"Great connection. Received several calls this morning on AT&T phone. Excellent!!!!"

Jeanette

I would recommend Duane Roundtree and CellTeks with complete confidence to anyone.

Sincerely,

Melinda Felts, RPA Real Estate Manager

Dear Representative,

I urge you to support the use of cell phone signal boosters that is currently under review by the Federal Communications Commission. Wireless Networks have been unable to provide reliable service which is why these types of devices are essential. People living in low signal strength areas, such as in parts of our district, rely heavily on these products.

I manage the Farmville, VA location for our company Ranson's Inc. We have five locations in which we sell signal boosters. In each of these locations we sell these devices in order to meet the needs of our customers, customers that require a signal that cannot be provided effectively by the wireless carrier alone.

I sell to just about every type of wireless user. I sell to residential customers that do not have a landline at their residence and require a wireless signal to communicate. I sell to online students that need a signal to ensure high speed data for their connection to school. We even use a signal booster in our office to allow us to communicate between our locations. Most importantly I sell these systems to customers that use them in emergency situations where it is extremely critical to have communication. I have sold to a local police department that relies on wireless phones in our rural area because their radios do not even cover the area. A local ambulance service purchased a system to ensure that they would receive calls when it was absolutely critical to do so. I have customers that are involved in local government on town, city and county levels that use them in both mobile and building applications. One of my more recent sales was to a local fire dept that desperately needed to provide signal to the truck when they were parked in the station. This was important to keep the GPS devices on the trucks up to date and online so that when they were dispatched they would be functional.

Many of my customers require the use of a signal booster in order to conduct business and without the booster they would be unable to do so. As you can see we provide these products to customers that need them in life and death situations. Our business is very dependent on the signal boosters as well for both their functionality and the boost it provides us economically. Being a small business it is already hard to compete with some of the larger companies out there. Having these quality products available to sell enables us to be competitive and provide individual based services to our customers.

Wilson Electronics makes a superior product to that of any others I have researched or used. They appear to have the highest standards for their product and unfortunately are put into the same category as some manufactures that have far inferior standards. While I do agree that there should be a set of regulations and standards that prevents interference from boosters, I believe that it should be done in way that would continue to provide current and future customers with the quality products necessary to obtain a wireless signal.

I appreciate your time in reviewing these points and I hope that I was able to show how important and necessary these products are.

Sincerely,

Jason R. Garrett Ranson's Inc. 1810 A Perry Dr. Farmville, VA 23901 434-392-5559 Here at Racom Two-Way Communications we are very concerned about looming changes or restrictions on the manufacture of cell phone amplifiers. We live/work in a mountainous area of Northeast Oregon. Our typical buyer or user (of cell phone amplifiers) is in one of two categories: 1. either public safety officials that respond to wildland fires, search and rescue, law enforcement, or lifesaving missions. - or - 2. Loggers, hunters, fishermen, woodgatherers, recreationalists, or those with homes/cabins in the outlying woods. Without a competitive source such as Wilson for cellphone amps many such citizens would unnecessarily be in mortal danger.

Category 2 users are particularly vulnerable as there are no other forms of communication in the areas they live or frequent. Many of our woodlands homeowners have commented on how much safer they feel knowing that they can call for help if needed. They do not have access to phone lines nor have reliable cell phone signals without amplification. Stranded winter four wheel drive recreationalists have been able to call family and friends to help dig or winch them out of trouble. Hunters or 4-wheelers hurt in the woods have increased chances of survival due to increased cell phone signals.

One might think that public safety officials always have two-way radio communications... but they don't. There are many more cell phone towers than there are sheriff repeaters, etc. The ability to coordinate or update a search and rescue mission is invaluable as is being able to call for help to arrest a pot grower or other miscreant.

William Barns

Lead Communications Technician

Orcomco, Inc. dab Racom

La Grande, Or 97850

541-963-5232

Dear Representative

My name is Richard Birge and I live in Pensacola Fl.

However I work in Valdez Alaska aboard one of the Tanker Escort Tugs that help to prevent a repeat of the Exxon Valdez oil spill.

I would like to point out that we have all come to rely on cell phones to stay in touch with our families, to reach out to the World Wide Web and also to conduct ships business. My daily calls home before my wife goes to bed are just as important as the shipping schedule we receive and the grocery orders that we email into the office.

One thing that makes all this communication possible is the Wilson cell phone amplifier that we have installed in the boats. There are only two cell towers that cover the whole of Prince William Sound, we are sixty-five miles away from Valdez and without these feeble repeaters we might as well be halfway across the Pacific. The ability of the Wilson boosters to strengthen those weak signals is the only thing that makes it possible for us to utilize this very important new tool that the company and we have come to rely on. If this equipment were not available any longer then we will be moving back in time to the days when I could talk to my wife only when I was in range of the marine operator. Of course that's not possible now as the phone companies have discontinued the marine operator program, replacing them with cell phones.

Please do not limit or restrict our access to the equipment that makes it possible to stay in touch.

Thank you,

Captain Richard Birge Tug Alert Pensacola Fl

Dear Representative,

I am writing in regard to the matter before the F.C.C. to evaluate the use and deployment of cellular signal boosters. Wireless networks struggled to provide coverage in many areas, from rural areas to structures in the most metropolitan areas of this great country; the providers do not guarantee coverage anywhere.

The company that I am employed with has been involved in the marketing and deployment of such signal booster systems since 2004. We have thousands of clients that utilize these systems, including the Federal Government and many state agencies.

In today's society the need to stay connected is imperative. (The President of the United States refused to give up his cell phone.) Unless the cellular providers provide guaranteed seamless coverage throughout the entire United States, the need for a quality signal booster will continue to be, as it is now, necessary for reliable communications throughout the entire U.S. You would be surprised to find that in many of the buildings in Washington D.C. where you have service on your personal cell phone it is because a cellular repeater system is deployed.

Today and into the foreseeable future, especially with the governments push for expanded broadband connectivity, a reliable cellular signal is imperative. The public needs to have a cost effective solution to enhance and expand on the limited coverage that cellular providers are able to provide. This limited coverage is in part because of the limits put on the cellular providers by local communities such as tower restrictions.

The carrier's main complaint to cellular signal boosters is that low quality products are being deployed and causing detrimental interference. This takes costly resources to track down and resolve each incident. It can take as long as a week for one R.F. engineer to track down and remove the offending equipment from service. During this time the effected network may find greatly reduced service coverage.

The recommended action for the F.C.C. is to provide for more stringent requirements to be placed on these products for filtration and interference detection. Properly deployed systems with the appropriate safety measures can not be detected on a cellular network and therefore will not cause the described interference.

Sincerely

Jay Nelson

Sanford, MI 48657

989-948-3580

Dear Representative,

I urge you to support the proposal brought by Wilson Electronics asking that the certification standards of cell phone signal boosters be raised by the FCC. Wireless networks have, up to this point, been unable to provide consistently reliable service which is why I, and many others in similar fields of work, view these devices as essential. People in areas with low signals, such as parts of my own district, rely on the products.

I own Sat-Man Communications, Inc. in Marshall, VA and provide service to customers in and around the area. I've installed boosters in vehicles and buildings for numerous customers, without which many of them would not be able to do business, including the local Pepsi Cola Plant and Warrenton Regional Airport to name just a few. Making cell phones work correctly is a large part of my business and it would hurt my bottom line, as well as the profits of multitudes of businesses in the region that must stay connected to communicate properly, if these cell boosters were prohibited from being made in the future.

Wilson Electronics makes one of the best boosters on the market today. The new standards they have proposed, including Oscillation detection and auto-shutdown; Proximity detection and auto-shutdown; and Bi-directional signal amplification, ensure that both consumers and wireless companies are protected. Signals can still be amplified for customers and the existing wireless networks will not be harmed.

Please don't let the poor standards of other signal booster manufacturers jeopardize the future of Wilson Electronics, a great American company. Consumers should be given the choice to buy federally-certified affordable and reliable products to enhance their cell phone signal. Thank you for taking the time to take these points into consideration.

Sincerely,

James Cookson

Sat-Man Communications, Inc.

4455 Carters Run Road

Marshall, VA 20015

(703) 753-8724

Dear Represenative

I ask you to please support the use of cell phone boosters under review by the F.C.C. In our area cell signal coverage is sometimes unreliable at best.

My business is A mobile repair service, servicing Fire Apparatus and Emergency response vehicles up and down the state of California. Without Wilson signal boosters two of the local stations I service as well as my own service trucks would not be able to communicate especially during our major fires.

New standards that would eliminate interference from cell boosters, which would allow consumers to use cell boosters to enhance cell signals would be the best solution to the current problem without harming the cell networks.

Thank you for your consideration on this matter.

Sincerely

John Ferguson Advanced Mechanical Mobile Repair 2626 Oak Hill Lane Santa Ysabel, CA 92070 (760) 765-2339 Rep. Mike Castle 1233 Longworth HOB Washington, DC 20515

Dear Rep. Castle,

I urge you to support the use of cell phone signal boosters that is currently under review by the Federal Communications Commission. Wireless networks have been unable to provide reliable service which is why these devices are essential. People in areas with low signals such as parts of our district rely on these products.

I own Delmarva Two-Way Radio, Inc., in Selbyville, DE and service customers in the surrounding area. I've installed numerous boosters in vehicles and buildings. Without the Wilson booster, a number of my customers would not be able to do business.

I have installed boosters in Wor-Wic Community College, Wicomico County Health Department, Sussex County Airport and numerous others, plus many vehicles. Making cell phones work is a large part of my business and would hurt my bottom line if they are prohibited from making them in the future.

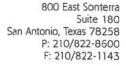
Many of my customers need to communicate to their business and without a booster, they could not get connected. Wilson makes one of the best boosters around. Please don't let poor standards of other manufacturers determine the future of a great American company.

New standards to eliminate interference from boosters would be a great solution because people would still be able to buy these products to make their phones work. This way people can have boosters and wireless networks will not be harmed.

People should be allowed to buy affordable and reliable products to enhance their signal. Thank you for taking these points into consideration.

Sincerely,

Milton H. Warren, President Delmarva Two-Way Radio, Inc. 410-213-1364





November 6, 2009

To Whom It May Concern,

When challenged by building ownership to find a way to boost mobile phone signals in Concord Park I we had the opportunity to meet Duanc Roundtree and become involved with CellTeks. From the first meeting it was obvious they possessed the skill and knowledge to fix the problem we were experiencing. From installation through completion of the project CellTeks staff were always professional, helpful and frankly educational about the design, system components, and operation of the antennae network. Before the system was installed tenants and building staff were not able to use mobile devices in the core of the building, elevator or the underground parking garage. Now you can maintain a mobile device signal driving into the property into the parking garage all the way to the offices on any floor without ever losing signal. Now all of the jokes about the elevators or the building in general being a "Dead Zone" have ceased.

I highly recommend Duane Roundtree, CellTeks and their custom designed signal boosting systems.

Respectfully,

Billy Padgett, RPA, LEEDAP

Vice President Property Management

Senator John Thune United States Senate SR-493 Washington, DC 20510

Dear Senator Thune,

I urge you to support the use of cell phone signal boosters that is currently under review by the Federal Communications Commission. Wireless networks have been unable to provide reliable service which is why these devices are essential. People in areas with low signals such as parts of our district rely on these products.

I own Dalton Communications in Stuart, VA and service customers in the surrounding area. I've installed numerous boosters in vehicles and buildings. Without the Wilson booster a number of my customers would not be able to do business.

Our local sheriffs department ordered 17 signal boosters. We are also installing them into many of our local schools. The emergency management system has purchased several. The volunteer fire and rescue are also extremely interested in these products. Making cell phones work is a large part of my business and would hurt my bottom line if they are prohibited from making them in the future.

Many of my customers need to communicate to do their business and without a booster they could not get connected. Wilson makes one of the best boosters around. Please do not let poor standards of other manufacturers determine the future of great American company.

New standards to eliminate inference from boosters would be a great solution because people would still be able to buy these products to make their phones work. This way people can have boosters, and wireless networks will not be harmed.

People should be allowed to buy affordable and reliable products to enhance their signal. Thank you for taking these points into consideration.

Sincerely,

Terry Dalton Dalton Communications 402 Patric Ave Stuart, VA 24171 (276) 694-2355

Dear representative

I am writing concerning the upcoming decision on the use of signal boosters on cellular carrier networks and what it means to my business. I own and operate a small communications company in the Four Corners region of our great country in NW New Mexico.

In our area cell phones are the dominant means of communication within companies and between companies, our particular region is dependent upon the oil and natural gas industry with the bulk of the work done here being in very remote locations in relation to the local metro area where most of the cellular coverage is concentrated so for the majority of our customer base the use of cellular amplifiers is more or less a requirement to even allow communication to take place in the field of operation of most of our clientele.

Not only is this a business issue it is also an issue of safety for our customer base as the industry is by the nature of the work performed on a daily basis dangerous and the need for reliable communication a must should accidents happen. As for my business the sale and installation of cellular amplifiers makes up about 80 percent of our total revenue in any given year and without that revenue needless to say we would most likely be out of business.

We go to great strides to insure we only install products that are proven quality and already approved by the FCC and even greater strides to insure they are installed properly and tested before the customer ever uses them on any carriers network. In your decision please take into consideration what this would mean to so many small businesses across this great nation.

Best regards, Dan Bodiford Mr. Mobile Communicatios, Inc. PO Box 866 Aztec, NM 87410 505-330-1533 May 5, 2010

Dear Representative,

I urge you to support the use of cell phone signal boosters. Without reliable and inexpensive signal boosters we would not be able to conduct our business.

ScopeCraft, Inc. designs and builds large research telescopes. Our facilities are located in rural Utah where we enjoy clear dark skies for our telescope testing. Maintaining contact with our customers and suppliers is vital to our business.

We rely exclusively on our cell phone to maintain that contact. In the past we could only use our cell phone at a specific location on our property. We installed a Wilson Electronics signal booster/amplifier and have since enjoyed continuous contact with our local cell phone provider from anywhere at our facility, including in the telescope observatories.

It would be great if our cell phone provider could install a tower at our facility but this is obviously not feasible to do for one customer. With the Wilson system it is like having our own personal tower. We don't miss calls, we don't have to take voice mails because we are out of the range of our provider and best of all we don't need to go to our special location to retrieve voice mails that we then need to respond back to.

The availability of low cost, non-interfering cell phone signal boosters has made our business possible. I reiterate that these devices from independent suppliers provide a trouble free solution to our communication needs.

Sincerely,

Jerrold L. Foote President, ScopeCraft, Inc. 7475 E. Red Cliffs Dr. Kanab, UT 84741

Bates Sales & Service, Inc. P.O. Box 188 Mt. Ida, Ar 71957 870-867-2811

3-17-10

To Whom It May Concern,

We have been a retailer for the Wilson amplifier system for a few years. The reason we started carrying these units was for our customers who needed their cell phones to work.

You see, we live in a rural area and although the cell coverage is better than it used to be it still lacks in many ways. There are many dead areas here. We have a beautiful lake, Lake Ouachita, that many people all across the U.S. come to visit and have weekend or summer homes here. They are also business people who need to stay in touch. They find that their phones do not always work out here and there are "Dead Zones". I have sold amplifier systems to these people and now they can use their phones. I also have a young man who is paralyzed who has one and it makes his life a little easier than having to go outside to use his phone or to be hooked to an antenna in one location.

I believe if some of the cell phone companies would come live or stay in our area for a short period of time they would see how we have to live. How would they like to get in a car and drive a mile or two just to use their phone? They need to understand if it weren't for cell amplifier systems, some people would not be able to use their phones. Therefore the cell phone companies would loose money. I would appreciate some consideration before making your decision.

Sincerely yours,

Lisa Wilson

Senator John Barrasso

United States Senate

307 Dirksen Senate Office Building Washington, DC 20510

Dear Senator Barrasso:

I urge you to support the use of cell phone signal boosters that is currently under review by the Federal Communications Commission. These devices are essential because wireless networks have been unable to provide reliable service. People in areas with low signals such as parts of our district rely on these products.

I own Custom Radio, Inc. in Casper, Wyoming and service customers in the city and surrounding area. We have installed dozens of in-building amplifiers in buildings in this area and we have also installed thousands of boosters in vehicles. Many of my customers in the oil and gas industry need to communicate in the field to do their business, and without a booster they would not have service. Eliminating boosters would have a serious financial impact on our business as well as all of our customers that depend on communications between their offices and employees in the field. Not having phone service creates a public safety issue for any one relying on their phone for communications.

Wilson makes one of the best boosters around. Please don't let poor standards of other manufacturers determine the future of a great American company. New standards to eliminate interference from boosters would be a great solution because people would still be able to buy these products to make their phones work. This way people can have boosters and wireless networks will not be harmed.

People should be allowed to buy affordable and reliable products to enhance their signal. Thank you for taking these points into consideration.

Sincerely,

Jeff Kellick

Vice President

Custom Radio Inc.

212 Nichols Avenue

Casper, WY 82601

Dear Senator Ensign,

I urge you to support the use of cell phone signal boosters that is currently under review by the Federal Communications Commission. Wireless networks have been unable to provide reliable service which is why these devices are essential. People in areas with low signals such as parts of our district rely on these products.

I enjoy camping in the wilds of Nevada. Whether on BLM or Forest Service land, near lakes or mountains, there is nothing as nice as the great outdoors. Nevada is a wonderful state for such pursuits with all it has to offer. But as a woman who often travels alone it can be a very lonely empty place as well. It can be a long way between towns and cell service is spotty. Just look at that map on the TV commercial's Nevada is mostly blank. I use a signal booster from Wilson Electronics to help give me more range. It does not always work, but it is amazing how much better my phone works when I turn it on.

High-quality signal boosters are reliable and do not interfere with wireless networks. My cell booster made by Wilson Electronics does not hurt the carriers and enables me to receive calls were I could not before.

New standards to eliminate inference from boosters would be the ideal solution. This way people can have boosters and wireless networks will not be harmed. People should be allowed to buy affordable and reliable products to enhance their signal. Thank you for taking these points into consideration.

Sincerely,

Linda Heckendorf

410 Monmouth Ct.

Henderson, NV 89015

To whom it may concern:

Received subject amp this afternoon. Having used it for an hour and a half all I can say is IT WORKS as advertised. I was routinely getting one bar to none on my iPhone and dropping calls inside my house. Connected the antenna, plugged a 5V adapter in a USB port on my laptop and have been receiving no less than 3 bars and mostly 4 and 5 with the antenna sitting on the top of the sash on a window in the front of my house. Wish this device were phone powered and part of the "holster" is use so I could be untethered with more signal. By the way, I am getting good signal strength with putting the phone w/ holster sleeve (Case-Mate italian leather model) still on the phone in the cradle. Taking it out of the sleeve doesn't seem to improve signal.

Was frustrated with my Blackberry Storm (1) on Verizon as a crap phone. ATT convinced me to try the iPhone for 30 days. What an amazing device but.... ATT's signal isn't nearly as strong. Am in my house as I work at home. I may turn in the iPhone in the hope that a new one will come out the resolves the signal strength issue as I am still in the 30 day window. But, will keep the Sleek. Never know when it will come in handy while on the road. And most importantly, IT WORKS!!! Well done. Can you make it even smaller?

Mark Kennedy

Beach, VA

Senator John Thune United States Senate SR-493 Washington, DC 20510

Dear Senator Thune,

I urge you to support the use of cell phone signal boosters that is currently under review by the Federal Communications Commission. Wireless networks have been unable to provide reliable service which is why these devices are essential. People in areas with low signals such as parts of our district rely on these products.

High-quality signal boosters produced by Wilson Electronics are reliable and do not interfere with wireless networks. They enable people to use their phones in rural and urban areas with poor services by cell phone companies.

I own Sonnel Technologies in Rapid City, SD and service customers in the surrounding area. I've installed numerous boosters in vehicles and buildings. Without the Wilson booster a number of my customers would not be able to do business.

I have installed boosters in six livestock barns, Rapid City Regional Airport, Lawrence County Emergency Management and numerous others, plus many vehicles. Making cell phones work is a large part of my business and would hurt my bottom line if they are prohibited from making them in the future.

Many of my customers need to communicate to do their business and without a booster they could not get connected. Wilson makes one of the best boosters around. Please don't let poor standards of other manufacturers determine the future of a great American company.

New standards to eliminate inference from boosters would be a great solution because people would still be able to buy these products to make their phones work. This way people can have boosters and wireless networks will not be harmed.

People should be allowed to buy affordable and reliable products to enhance their signal. Thank you for taking these points into consideration.

Sincerely,

Jason Nelson, BSME Sonnel Technologies 6200 S HWY 79 STE 3 Rapid City, SD 57702 (605) 391-3202 Dear Senator Ensign,

I urge you to support the use of cell phone signal boosters that is currently under review by the Federal Communications Commission. Wireless networks have been unable to provide reliable service which is why these devices are essential. People in areas with low signals such as parts of our district rely on these products.

As Field trip chairman for the Nevada Camera Club. I routinely lead groups of photographers to remote areas of Nevada. I use a Wilson Booster along with external antenna to maximize the range of my cell phone into regions that have no service available, by any carrier. It makes no sense to me not to have the best equipment when people's lives may be at stake. Fortunately we have never had an emergency that required such a call. But I have received calls from family members when we were late and was able to relieve there anxiety. Most of the members leave my number as an emergency contact when we are in the back country.

On a recent trip to Fly Geyser near Gerlach Nevada, we found that I was able to make and receive calls where no one else could. While even I was unable to make calls from the Geyser itself, every afternoon we went to a location that I could, so we could call home and check in. I am not sure why anyone would not want to let people have access to high-quality boosters when they are such a benefit to those in the backcountry. Also keep in mind a good portion of Nevada is backcountry.

High-quality signal boosters are reliable and do not interfere with wireless networks. My cell booster made by Wilson Electronics does not hurt the carriers and enables me to respond to calls when needed.

New standards to eliminate inference from boosters would be the ideal solution. This way people can have boosters and wireless networks will not be harmed. People should be allowed to buy affordable and reliable products to enhance their signal. Thank you for taking these points into consideration.

Sincerely,

Edward Stiglitz

Photographer/Mentor/Instructor

3528 Indios Ave. Las Vegas NV 89121

702-271-5011

Respected Senator,

We been selling Wilson Signal booster for a few month. Hopefully you must be aware these most cell

phone companies are only interest milk-out the maximum with their present network and do not want

to invest more. For example, I live in North side of Chicago and most cell phone companies say they

have tower near my residence. But the only cell phone service that works in my house is US cellular and

none others. Using products like Wilson Electronic make really difference and it does boost up cell

phone coverage in so called dead zones and customers like me do not have to to get out of the house to

get a clear signal(avoid Drop Calls).

To my knowledge as a seller none of our customer who used Wilson products ever complained

and almost all our customers are really happy with the products capability to boost signals.

Dear Senator, kindly help companies like Wilson to continue help customers like us (I am not

speaking as a dealer for Wilson, but on personal grounds) in this regards. If you or your office would like

to contact us please call 773 814 8751 and we will be happy to answer your questions.

Regards,

Jiju Raj

Sr. Partner

Hebron Consumer Products Corp.

7537 N Bell Ave, #A

Chicago, IL-60645

http://fortheroad.hcpus.com

(Dated: 03/26/2010)

United States Senate SR-493

Washington, DC 20510

Dear Senator Thune,

Signal boosters are needed for many people on wireless networks. Rural areas of the state and those with poor service inside building should have the option of purchasing a signal booster such as the ones provided by Wilson Electronics.

I am John Meyer owner of M&J Auto in Gregory SD and sell a lot of the boosters to local farmers and truck driver that have limited service in there areas and the in house boosters to local business's that have boosters in there office to get good service in their office and a salebarn in Burke SD to get service for the cattle buyers in the barns during the cattle sales witch is a must to get the buyers to come to the sale. (If you have no service you will have no buyers at the sale)

The use of boosters under review by the Federal Communications Commission is a very important discussion. However, wireless networks that do not have reliable service should not prevent people from buying signal boosters to make their cell phones work. Products such as Wilson's have built-in technology that does not interfere with wireless networks.

Requiring certification of boosters to take bad ones off the market would be the best way to resolve the problem. Please do not take away the right to buy these necessary products!

Sincerely,

John Meyer

121 WEST HYW 18

Gregory, SD 57533

605-830-1100

Dear Senator Ensign,

I urge you to support the use of cell phone signal boosters that is currently under review by the Federal Communications Commission. Wireless networks have been unable to provide reliable service which is why these devices are essential. People in areas with low signals such as parts of our district rely on these products.

When I moved into my new home on the side of Frenchman's mountain here in Las Vegas, I was surprised to find an area within the heavily populated Clark County that did not have reliable cell service. After talking with my provider I found they would not be adding cell sites to this area since the growth ended at the mountain. Everyone that lived in this area lost service as they neared the mountain. After talking with the technicians at Wilson I was able to install a wireless repeater amplifier in my attic. I installed a yagi antenna which I aimed at the closest cell cite. Thanks to the superior help from the technicians, I am now able to receive unbroken cell service.

Until a couple of years ago, I was a rep for Wilson products. I found all of his products to be well tested and of superb quality. Wilson hires the top technicians to be sure his products meet all standards. I sold many of his amplifiers to customers in central Nevada where service is limited. It would be a shame to leave these Nevadans without service.

High-quality signal boosters are reliable and do not interfere with wireless networks. My cell booster made by Wilson Electronics does not hurt the carriers and enables me to receive calls were I could not before.

New standards to eliminate inference from boosters would be the ideal solution. This way people can have boosters and wireless networks will not be harmed. People should be allowed to buy affordable and reliable products to enhance their signal. Thank you for taking these points into consideration.

Sincerely,

Dieter K. Stiglitz

1018 Azure Heights Pl.

Las Vegas, NV 89110

Congressman Rick Boucher 2187 Rayburn House Office Building Washington, DC 20515

Dear Congressman Boucher,

Signal boosters are needed for many people on wireless networks. Rural areas of the state and those with poor service inside building should have the option of purchasing a signal booster such as the ones provided by Wilson Electronics. As you well know, Mr. Congressman, cell servicein southwest Va. Is limited without a booster. I depend on signal boosters for communication with my employees in Russell, Buchanon, Wise, and Dickenson counties. Without boosters my fencing business would really be limited.

The use of boosters under review by the Federal Communications Commission is a very important discussion. However, wireless networks that do not have reliable service should not prevent people from buying signal boosters to make their cell phones work. Products such as Wilson's have built-in technology that does not interfere with wireless networks.

Requiring certification of boosters to take bad ones off the market would be the best way to resolve the problem. Please do not take away the right to buy these necessary products!

Sincerely,

Chad Lampkin 1413 Purcell Road Lebanon, VA 24266

Dear Representative

I travel frequently with my job and have to have access to my cell phone and data card. There have been times when I needed to be connected, but because of poor cell phone reception in some of the areas I travel to, I have dropped calls and very slow data connections.

I have used both the direct connect and wireless Wilson Electronics Cell phone boosters and they have been a Godsend! They actually work and make it so I can stay connected on my cell phone and data card. The thought of not being able to purchase Wilson Boosters in the future not only upsets me tremendously, but I feel like the power of choice would be stripped from me.

Isn't freedom of choice one thing in this world that sets us apart from other countries? Is it not my constitutional right? Please don't allow the CTIA to take this right away from me. I love Wilson Boosters, I know they work, and I want to continue buying them, not only for me, but for my family, who also uses and needs these for home and car. Thank you for your consideration on my freedom of choice!

Sincerely, Melissa Holm 1003 N. Cottonwoodwash Dr. Washington, UT 84780 435-619-1707

To whom it may concern:

I am writing to encourage the continued use of cell phone boosters. In Southeast Alaska where I do business in the commercial fishing industry, cell boosters have an important role in vital and day to day communications.

Southeast Alaska is large and rural and has but a few cell sites for the whole area. In order to get adequate coverage boosting the cell signal is most necessary. Without cell boosters communications would step back in time 15 years.

I support a company that makes a smart booster that works with the site in order to allow site and booster to work properly together.

Please allow the continued use of cell phone boosters. Thanks,

Eric Holmgren
Current Navigation LLC
Sitka, AK
current@alaska.net

Congressman Jim Matheson
U.S. House of Representatives
2370 Rayburn House Office Building
Washington, DC 20515

Dear Congressman Matheson,

We represent over 175 employees at Wilson Electronics in St. George, Utah. We are also proud to say our company produces cell phone signal boosters that are engineered, designed and assembled in the USA—the vast majority of which is done in St. George. It is very important to our livelihoods and for public safety that our cell phone signal boosters are kept on the market. Our company has petitioned the Federal Communications Commission to regulate signal boosters uniformly to ensure reliable products that will not interfere with the carrier's cell networks.

Signal boosters are essential for public safety. Every day we hear stories from consumers about the importance of these products. Our amplifiers are used in ambulances, sheriff's offices and more than 600 various public safety offices across the country. People in rural areas, particularly those in Southern Utah, also use our boosters to contact public safety officials in case of an emergency.

Now that many people are using their cell phones as their primary phone, it is essential that they have service. Providing reliable products is very important to us. Whether our boosters are used for public safety, in rural areas, or for people that work inside building with poor reception, our consumers know they can count on our products.

As the leader in the field of signal boosters, we produce high-quality boosters that feature our patented technology so they do not interfere with wireless carriers networks. These products are affordable to consumers and provide a way for them to be able to use their cell phones in areas with poor wireless coverage.

Thank you for listening to our concerns. We urge you to support the use of signal boosters and our petition to the FCC.

Sincerely,

Your constituents at Wilson Electronics [Signatures on following page]

Part Cook Dianna L Fox Meynicc Jalle British luga Mos budga Joe Henchler Confing Sergenge. 16:12021:01